



## The Bicycle Network membership terms

Thanks so much for supporting us. Your support will mean that one day our dream will come true and Australia will be a nation of bike riders.

Of course there's some important things about your membership we want to make sure you know about, so here goes.

### 1. Limitations on who's covered by our membership insurance

Bicycle Network is for everyone. If you love riding your bike or even thinking about bike riding you're our kind of person.

But there are some restrictions on who our membership insurance covers. So please look at these carefully to make sure you'll be covered if you have a crash.

- (a) You're not covered if you're not a resident of Australia or living in Australia on a 12 month or more work or student visa.
- (b) If you've bought a family membership, members of your family won't be covered unless they're living at the same address.
- (c) If you've bought a family membership it covers a maximum of two adults who are part of the one immediate family.
- (d) Kids are covered by a family membership up until they turn 21 but if they're a full-time student they're covered up until they turn 25.
  - a) Adult dependents with a disability who are living at home will be covered by a family membership.
- (e) If you've bought a family of 2 membership, only the 2 family members you nominate will be covered.
- (f) If you've bought a concession membership you won't be covered unless you're either receiving welfare benefits, a full-time student or have a Seniors Card and you provide the appropriate identification number.

### 2. How monthly membership works

The great thing about monthly membership is you're not locked in. Obviously we want you to stay with us forever as we need all the support we can if we're going to make it easier for everyone to ride a bike. Here's how it works.

- (a) If you sign up for monthly membership your first direct debit payment will happen on the day you signed up. From there your ongoing direct debit payments will be happen on the 24<sup>th</sup> of each month until you tell us to stop. We call this your Billing Day.
- (b) You can tell us you want to stop being a member at any time before 5pm the day before your next Billing Day.
- (c) When you tell us you want to stop being a member your membership and insurance cover will stop at 11.59pm on the day your membership expires.
- (d) We may change the price of membership from time to time; we'll let you know before we apply these changes apply to your membership.
- (e) No matter when you tell us you want to stop there's no refund of any payment.



### **3. How annual membership works**

When you sign up for an annual membership, you're committed to riding with Bicycle Network for 12 months. We'll have your back each time you get on your bike, and your support helps us to make it easier for everyone to ride a bike. Here's how it works.

- (a) If you sign up for an annual membership your payment will be processed on the day you signed up. If you signed up for direct debit payments, your payment will happen every year on the 24<sup>th</sup> day of the same month as when you signed up until you tell us to stop. We call this your Annual Billing Date.
- (b) You can tell us you want to stop being a member at any time before 5pm the day before your Annual Billing Date.
- (c) When you tell us you want to stop being a member your membership and insurance cover will stop at 11.59pm on the day your membership expires.
- (d) If you have a current annual membership, you will have to wait until your annual membership expires before you can switch to monthly payments.
- (e) We may change the price of membership from time to time; we'll let you know before we apply these changes apply to your membership.
- (f) No matter when you tell us you want to stop there's no refund of any payment.

### **4. What happens if you don't pay**

- (a) If you don't pay your membership its bad news: you won't be covered by our insurance or be a member from the day the payment was due.
- (b) Of course you're welcome back at any time and will be covered from the day you pay.
- (c) If you want to know when you're covered until, check out your online member record.