

# Flying Squad Volunteer Position Description

#### **Role Overview**

Role title	Flying Squad Volunteer
Event date	Sunday 8 <sup>th</sup> October, 2023
Reports to	Flying Squad Team Leader
Shift options	AM shift: 7am – 1pm
	PM shift: 12:30pm – 6pm
Shift location	The Event Village at Albert Park

#### **The Event**

<u>United Energy Around the Bay</u> is Australia's biggest bike ride, where more than 10,000 riders come together in celebration of our city, our people and the simple joy of riding bikes. With 7 ride options to choose from, the event inspires riders of all abilities to take on the challenge, from the 20km family-friendly ride to the 300km challenge ride around Port Phillip Bay. By volunteering on United Energy Around the Bay you will not only be helping others to achieve their personal goals but supporting Bicycle Network and our charity partner, Maddie Riewoldt's Vision. It's a great day to be a part of!

#### The Role

As part of the Flying Squad, you'll play an important role in ensuring the event goes off without a hitch! You'll be a helping hand to assist with any jobs that might need doing on the day – this might involve filling any gaps we have among other volunteer teams or assisting with ad-hoc tasks as they arise. You might be needed at the Event Village at Albert Park, or we might transfer you to a point on the route. If you're a team player who is happy to jump in and help in any way needed to ensure the ride is a success, this is the role for you!

Your role may include:

- Helping the team at the finish line, by congratulating riders and handing out finisher medals.
- Marshalling riders safely to the finish line.
- Providing excellent customer service and answering questions from riders, spectators and the public.
- Setting up and dismantling event equipment, such as marquees, tables, chairs and barriers.
- Anything else that comes up on the day!



## Is it right for you?

- Are you flexible, adaptable and willing to help out however you're needed? (essential!)
- Are you able to work in a fast-paced environment and keep calm under pressure?
- Do you have excellent communication and customer service skills?
- Are you comfortable being on your feet for long periods of time?
- Are you able to follow your team leader's directions?
- Do you have a valid Working with Children Check (WWCC)?

## Why volunteer?

- Support the bike riding community and help more than 10,000 riders enjoy an iconic event.
- Support our charity partner, Maddie's Riewoldt's Vision
- Boost your resume by gaining valuable work experience.
- Meet new people and make connections with like-minded people.
- Be a part of an exciting, fun-filled event.
- Receive a volunteer t-shirt, hat and water bottle.

### To Register

- **First-time volunteering with Bicycle Network?** Please follow this link to create a volunteer profile and sign up: <a href="https://bn.rosterfy.co/register">https://bn.rosterfy.co/register</a>
- Volunteered with Bicycle Network before? Please follow this link to login to your existing profile and sign up: <a href="https://bn.rosterfy.co/login">https://bn.rosterfy.co/login</a>

Without our amazing volunteers, this event wouldn't be possible – thanks for your interest in becoming a part of the team!