



Valet Collection Volunteer Position Description

Role Overview

Role title	Valet Collection Volunteer
Event date	Sunday 8 th October, 2023
Reports to	Valet Collection Team Leader
Shift time	2:00pm – 8:00pm
Shift location	The Event Village at Albert Park

The Event

[United Energy Around the Bay](#) is Australia's biggest bike ride, where more than 10,000 riders come together in celebration of our city, our people and the simple joy of riding bikes. With 7 ride options to choose from, the event inspires riders of all abilities to take on the challenge, from the 20km family-friendly ride to the 300km challenge ride around Port Phillip Bay. By volunteering on United Energy Around the Bay you will not only be helping others to achieve their personal goals but supporting Bicycle Network and our charity partner, Maddie Riewoldt's Vision. It's a great day to be a part of!

The Role

As part of the Valet Collection Team, you'll be assisting riders to find their items after they finish their ride. Our longer-distance riders have the option to send a bag to a rest stop which will later be returned to Albert Park for them to collect when they finish. Your role will be to help them locate their bag.

Your role will include:

- Assisting riders to find their belongings.
- Providing excellent customer service and answering questions from riders.
- Maintaining a tidy and organised space.

Is it right for you?

- Do you have excellent communication and customer service skills?
- Do you have great organisational and problem-solving skills?
- Are you able to work in a busy, team environment?



- Are you able to follow your team leader's directions?
- Do you have a valid Working with Children Check (WWCC)?

Why volunteer?

- Support the bike riding community and help more than 10,000 riders enjoy an iconic event.
- Support our charity partner, [Maddie's Riewoldt's Vision](#).
- Boost your resume by gaining valuable work experience.
- Meet new people and make connections with like-minded people.
- Be a part of an exciting, fun-filled event.
- Receive a volunteer t-shirt, hat and water bottle.

To Register

- **First-time volunteering with Bicycle Network?** Please follow this link to create a volunteer profile and sign up: <https://bn.rosterfy.co/register>
- **Volunteered with Bicycle Network before?** Please follow this link to login to your existing profile and sign up: <https://bn.rosterfy.co/login>

Without our amazing volunteers, this event wouldn't be possible – thanks for your interest in becoming a part of the team!