



Great Top End Escape 2024

Terms and Conditions

These Terms and Conditions of Entry ("Entry Terms") are designed to enable the Great Top End Escape from June 29 – July 6, 2024 (the "Ride") to run smoothly and safely. By registering to participate in the Ride, you (the "Ride Participant"), and any additional Ride Participants that you purchase entries for, accept and agree to be bound by these Entry Terms:

Entry requirements

1. The Ride Participant may elect to take part in the Great Top End Escape 8-day Ride.
2. The Ride Participant may enter online, in person or over the phone with Bicycle Network. Changes may be made, refer to "Transfers" section. No changes to the registration will be guaranteed after 5pm 2 February 2024 (AEST).
3. Bicycle Network may, in its absolute discretion and without giving reasons for its decision, accept or refuse an application for entry.

Ride Participant categories for fee structure

1. All participants on the Great Top End Escape must be aged 18 years or older on 29 June 2024.

Exclusive promotional offers

1. Bicycle Network has the right to offer special promotional offers throughout the marketing campaigns as incentives to different segments of riders. These offers include value additions and discounts. These offers are not available to all riders and can be added or removed at the discretion of Bicycle Network.

Deposits

1. Deposit payments of \$1000 are non-refundable
2. Deposits payments are only accepted by 5pm Sunday 7 January 2024 (AEST).
3. Any entries received after 5pm Sunday 7 January 2024 (AEST) are required to be paid in full at the time of purchase.
4. All balance payments must be made by 5pm Friday 2 February 2024 (AEST).
5. Balance of payments not received by 5pm Friday 2 February 2024 (AEST) will be deemed incomplete and Bicycle Network reserves the right to cancel the Ride Participant's entry.

Cancellations

1. If the Ride Participant wishes to cancel their participation in the Ride, the Ride Participant must notify Bicycle Network in writing, providing their name, email and reason for cancellation.



2. Written cancellations received before 5pm Friday 2 February 2024 (AEST) will be refunded 100% of their entry fee (excluding the non-refundable \$1000 deposit) and will receive a full refund for any Ride Extras.
3. No refunds will be offered for cancellations received after 5pm Friday 2 February 2024 (AEST).
4. Once written cancellation has been received from the Ride Participant and processed by Bicycle Network, the Ride Participant can no longer transfer his/her ride ticket.
5. Except as otherwise stated in these Entry Terms, Bicycle Network is under no obligation to refund monies or entry fees due to non-use, cancellation, failure to participate or dissatisfaction by the Ride Participant.

Changes to Ride Extras

1. Ride Participants may add, change and remove Ride Extras until 5pm Friday 2 February 2024 (AEST) or until a Ride Extra is sold out. Changes after this date are not guaranteed.
2. If a change in Ride Extras means the balance payable is greater than the original payment, Ride Participant will be required to pay the difference via credit card. If a change in Ride Extra means the balance payable is less than the original payment, the Ride Participant must call Bicycle Network on 03 8376 8888 before 5pm Friday 2 February 2024 (AEST) to request a refund.
3. Any Ride Merchandise purchased are non-refundable. At the point of purchase, the product becomes the property of the buyer and will be distributed to the buyer at the allocated time.

Travel insurance

1. The Ride Participant may choose to purchase an external optional travel insurance policy to cover himself/herself in case of cancellation.
2. Bicycle Network Members that participate in the ride have limited travel insurance cover as part of their membership. Refer to the [policy wording](#) for full details.
3. Bicycle Network highly recommends the Ride Participant consider purchasing Bicycle Network membership or external travel insurance prior to purchasing a Ride Entry.

Transfers

1. The Ride Participant may transfer their registration for the Ride to a new Participant. Transfers can be completed via phone to Bicycle Network. All transfers must be completed by 5pm Friday 2 February 2024 (AEST). To qualify for a transfer, the cancelling Ride Participant must supply Bicycle Network with the new Ride Participant's details at the time of the transfer.
2. No transfers between event dates will be allowed.



Ride communications

1. Ride communications are principally made via email, and the Ride Participant must supply an email address upon registration
2. It is the Ride Participant's responsibility to read all information that is made available on the Bicycle Network website, in email newsletters, the Ride Guide and all other literature concerning the Ride.

Closing dates for entries

1. Entries for the Ride close 5pm Monday 20 May 2024 (AEST), subject to availability. After this date, subject to availability entries can be made by contacting Bicycle Network on (03) 8376 8888.

Acknowledgment and waiver

1. The Ride Participant acknowledges and agrees that participation in the Ride is inherently dangerous and that he/she participates in the Ride at their own risk.
2. In consideration of Bicycle Network permitting the Ride Participant to enter and participate in the Ride, the Ride Participant hereby releases and indemnifies Bicycle Network, the sponsors of the Ride and any of its respective representatives from and against all and any claims, suits, demands, liabilities, loss and damage (including indirect and consequential loss), costs, expenses and, interest, whether pursuant to common law or statute, that the Ride Participant may suffer or incur arising from or connected with the Ride Participant's participation in the Ride including as a result of the negligence, breach of duty, breach of care or other fault or responsibility of Bicycle Network, the sponsors of the ride and any of their respective representatives.

Compliance with laws

1. During the Ride, the Ride Participant must comply with all traffic and road laws, all directions issued by Police and all instructions given by Bicycle Network at the Ride. Failure to do so may result in the Ride Participant being removed from the Ride.
2. The Ride Participant must wear an approved bicycle helmet securely fitted and fastened when riding a bicycle during the Ride. The helmet must meet the current Australian and New Zealand standard (AS/NZS 2063:2008).

Preparation, training, health and safety

1. The Ride Participant is responsible for ensuring that they have adequately prepared both physically and mentally for the Ride. If the Ride Participant has any health issues or doubts prior to the Ride, they should immediately seek appropriate medical advice.
2. If, during the Ride, the Ride Participant becomes ill or is injured, Bicycle Network will endeavour to arrange medical transport, usually in an ambulance. Any medical transport will be at the Ride Participant's expense. Bicycle Network recommends that Ride Participants hold current ambulance



service membership and /or health insurance to cover such costs. Bicycle Network membership includes personal injury and public liability insurance for bike crashes in Australia and New Zealand. Refer to the policy details available at www.bicyclenetwork.com.au.

3. If a Ride Participant becomes seriously ill or injured and is unable to ride, the Ride Participant will be considered no longer participating in the Ride.
4. If a Ride Participant is diagnosed with a communicable disease whilst on the Ride, the Participant is required to immediately retire from the Ride.
5. If a Ride Participant is either expelled from, or chooses to discontinue the Ride, the Ride Participant is responsible for his/her own transport and associated costs.
6. A Ride Participant understands that should they fail to complete the required riding distance within a reasonably foreseen time frame, they will be required to be driven the remainder of the day's riding distance. Should the Ride Participant refuse, they will be considered outside of the Ride and accept all associated risks.

Mode of transport

1. Only human-powered, including recumbents and non-standard bicycles, and electric-powered bikes are permitted on the Ride.
2. Bicycle Network supports the use of electric-powered bicycles in line with its E-bike policy only, and any electric-powered bicycles or users who do not comply with the policy will not be permitted on the Ride.
3. The Ride Participant must ride a bicycle that is in a serviceable condition and complies with all relevant legislation.

Common sense

1. The Ride Participant must ride in a safe and responsible manner during the Ride and use common sense at all times.
2. The Ride Participant must exercise caution on all public roads and other thoroughfares and ride defensively and courteously.

Special requirements

1. When advised and where reasonably able to do so, Bicycle Network will endeavour to cater for people with disability.
2. Bicycle Network will consider written requests received at least two months before the start of the Ride for personal assistance with specific health matters including refrigeration of prescription drugs.
3. If a Ride Participant requires a sleep apnoea machine, they will be required to bring a battery powered machine. Bicycle Network will assist in charging the batteries each day and will transport the device.



Meal and dietary requirements

1. Bicycle Network offers six meal types during the Ride: Standard, Vegetarian, Vegan, Gluten-free Standard, Gluten-free Vegetarian and Gluten-free Vegan.
2. Bicycle Network cannot guarantee we'll be able to cater for additional dietary requirement, but please provide details and we'll check with the relevant caterers. Our catering options are limited in some areas.
3. Ride Participants may need to consider alternate ways in which to personally cater for their own meals.
4. Due to food safety regulations, Bicycle Network cannot, under any circumstances, facilitate the storage, transport or cooking of self-catered meals

Behaviour

1. Conduct which, in reasonable opinion of Bicycle Network, is inappropriate may result in the Ride Participant being expelled from the Ride.

Alcohol and illicit drugs

1. Bringing, consuming or possessing alcohol or illicit drugs on to the event is strictly prohibited.
2. Drunkenness or under-age drinking is not tolerated and will be referred to the Police.
3. Smoking around other Riders is just plain stupid – don't do it. If you have to smoke, hide behind a tree and think about quitting.

Private support vehicles

1. Private support vehicles are not permitted on the Ride.

Photography

1. The Ride Participant acknowledges and agrees that they may be photographed or filmed during the Ride and consents to Bicycle Network using their picture and likeness contained in any photographs or film for the purpose of publicising the Great Top End Escape Ride and for promoting any future ride or event held by Bicycle Network.

Weather

1. The Ride is held outdoors and will proceed notwithstanding poor weather conditions on the day of the Ride. Bicycle Network is not liable to the Ride Participant for any loss, damage, cost or expense of any kind including, but not limited to, refund of entry fees, in the event of poor weather before or during the Ride.



2. Ride Participants are expected to take all care to prepare for adverse weather events incurring during the ride and must come prepared with appropriate clothing and equipment for all weather.

Privacy

1. Bicycle Network collects, uses, discloses and otherwise handles Ride Participants personal information in accordance with the terms of its Privacy Policy Statement. All information remains the property of Bicycle Network.
2. The Ride Participant gives permission for their contact details to be passed onto suppliers and stakeholders for the fulfilment of event services. This includes, but is not limited to; **Medical Edge, Echo Printing, Race Atlas.**
3. The Ride Participant gives permission for their registration details to be shared with our medical support team, if required, to assist in facilitating an emergency response.

Other

1. Bicycle Network reserves the right, in its absolute discretion, to cancel, postpone, reschedule or change the time and/or place of the Ride and any of the Ride Options for any reason and at any time prior to the commencement of the Ride, without prior notice.
2. Bicycle Network is not or liable to the Ride Participant for any loss, damage, cost or expense, whether direct, indirect, incurred by the Ride Participant that may result from any action taken by Bicycle Network.
3. Bicycle Network reserves the right, in its absolute discretion, to refuse to allow the Ride Participant to participate in the Ride, or to remove the Ride Participant from the Ride for breach of these terms and conditions, or if it determines it appropriate to do so.
4. No animals are permitted on the Ride with the exception of an approved request made by a Ride Participant for a Guide Dog or other Assistance Animal.
5. Bicycle Network will transport Ride Participants' luggage between accommodation sites. Each Ride Participant is allowed a luggage allowance of 20kg max. Overweight bags will not be handled by Bicycle Network. Reasonable care will be taken with Ride Participants' luggage. Except as required by law, Bicycle Network does not accept any responsibility for loss or damage.
6. "Bicycle Network" means the Bicycle Network Incorporated ABN 41 026 835 903 and includes where appropriate Bicycle Network's employees, volunteers, agents, contractors and officers.
7. Bicycle Network reserves the right to alter these terms and conditions at any time. All registered Ride Participants who have agreed to the terms and conditions prior to these amendments will be notified of changes.
8. Bicycle Network recommends pregnant Ride Participants consult a medical professional prior to entry.