



## Clubhouse Volunteer Position Description

### Role Overview

Role title	Clubhouse Volunteer
Event date	Sunday 8 <sup>th</sup> October, 2023
Reports to	Clubhouse Team Leader
Shift options	10:00am – 7:00pm
Shift location	<a href="#">The Event Village at Albert Park</a>

### The Event

[United Energy Around the Bay](#) is Australia's biggest bike ride, where more than 10,000 riders come together in celebration of our city, our people and the simple joy of riding bikes. With 7 ride options to choose from, the event inspires riders of all abilities to take on the challenge, from the 20km family-friendly ride to the 300km challenge ride around Port Phillip Bay. By volunteering on United Energy Around the Bay you will not only be helping others to achieve their personal goals but supporting Bicycle Network and our charity partner, Maddie Riewoldt's Vision. It's a great day to be a part of!

### The Role

As a Clubhouse volunteer, you'll have the important role of greeting and helping coordinate [The Clubhouse](#), located at the Event Village. This customer-facing role will greet our various guests (VIPs, riders and members) to celebrate post-ride in an exclusive area of the event village.

Your role will include:

- Providing excellent customer service to riders in The Clubhouse area
- Responsible for marking off registrations on attendance lists and handing out Clubhouse passes to guests.
- Answering any queries or questions from guests.

### Is it right for you?

- Do you have excellent communication and customer service skills?
- Are you able to follow your team leader's directions?
- Are you able to work in a busy, team environment?



- Do you have a valid Working with Children Check (WWCC)?

### Why volunteer?

- Support the bike riding community and help more than 10,000 riders enjoy an iconic event.
- Support our charity partner, [Maddie's Riewoldt's Vision](#)
- Boost your resume by gaining valuable work experience.
- Meet new people and make connections with like-minded people.
- Be a part of an exciting, fun-filled event.
- Receive a volunteer t-shirt, hat and water bottle.

### To Register

- **First-time volunteering with Bicycle Network?** Please follow this link to create a volunteer profile and sign up: <https://bn.rosterfy.co/register>
- **Volunteered with Bicycle Network before?** Please follow this link to login to your existing profile and sign up: <https://bn.rosterfy.co/login>

**Without our amazing volunteers, this event wouldn't be possible – thanks for your interest in becoming a part of the team!**