



Happy Helpers Team Position Description

Role Overview

Role title	Happy Helpers Volunteer
Event dates	Saturday 23 rd November to Sunday 1 st December, 2024
Reports to	Happy Helpers Team Leader
Shift location	On event campsites, outside in all weather conditions.

The Event

[The Great Vic Bike Ride](#) is a rolling bike riding and camping festival that moves to a new town each day. In 2024, we are celebrating the 40th anniversary of the iconic event which started back in 1984. This year's ride takes us from Wodonga to Healesville, showcasing all the best parts of northeast Victoria. You can expect amazing scenery, charming host towns and of course, great company! This event couldn't happen without the support of more than 200 volunteers. Volunteering is a great way to share your skills, learn new ones, meet likeminded people, support the bike riding community, explore the Victorian countryside and be a part of an iconic event. Join our team today!

The Role

As part of the Happy Helpers team you will be the main information source for the Great Vic community. Volunteering either in the information hub or roaming around the site your role is to ensure riders are informed about what's happening and where things are on event. You and the team run lost property and answer any general enquiries. It helps if you have some initiative and can foresee people's questions, seeking out answers and sharing knowledge with your team. The team also plays a big role in welcoming and registering riders on their first days.

On a daily basis you will be:

- Answering questions, problem solving and assisting riders.
- Directing riders to event facilities.
- Keeping information boards up to date with campsite maps and local information.
- Reuniting riders with lost property.
- Assisting with coordination of luggage and unloading of SAG bikes.
- Spruiking activities and services on the site.
- Setting up and packing down the Hub each day.



GREAT VIC BIKE RIDE



Is it right for you?

- Do you have excellent communication and customer service skills?
- Do you have a fun and friendly attitude?
- Do you love helping other people?
- Are you able to follow your team leader's directions?

Why volunteer?

- Explore the Victorian countryside with meals, transport and use of a tent included.
- Support the bike riding community and help more than 2,000 riders enjoy an iconic event.
- Boost your resume by gaining valuable work experience.
- Meet new people and make connections with like-minded people.
- Enjoy the event entertainment and festivities, including a volunteer appreciation party.
- Receive a volunteer uniform, including polo shirt, hat and water bottle.

To Register

- **First-time volunteering with Bicycle Network?** Please follow this link to create a volunteer profile and sign up: <https://bn.rosterfy.co/register>
- **Volunteered with Bicycle Network before?** Please follow this link to login to your existing profile and sign up: <https://bn.rosterfy.co/login>

Without our amazing volunteers, this event wouldn't be possible – thanks for your interest in becoming a part of the team!