



United Energy Around the Bay 2025

Updated 1.04.2025

These terms and conditions of entry ("Entry Terms") are designed to enable United Energy Around the Bay 2025 (the "Ride") on Sunday 26 October 2025 to run effectively. By registering to participate in the ride, you (the "Rider") accept and agree to be bound by these entry terms.

Entry Requirements

1. The rider may elect to take part in one of the ride options. The actual ride lengths may not match the exact distance promoted.
2. All riders, including those aged 14 and under riding on a free kids ticket, must be registered to participate in the Ride.
3. An entry is not considered to be complete until all required rider information is supplied and payment in full has been received.
4. The rider warrants that they have prior experience or will obtain experience riding in groups.
5. The rider warrants that they can maintain a minimum average speed for the following ride distances
 - a. 6km per hour for the Lap the Track (Family Ride) option
 - b. 10km per hour for the 50km ride option
 - c. 12km per hour for the 100km ride option
 - d. 16km per hour for the 135km ride option
 - e. 21km per hour for The Classic ride option
6. Bicycle Network may, in its absolute discretion, and without giving reasons for its decision, accept or refuse an application for entry.

Age Requirements

7. All riders must meet the following minimum age requirements on the day of the Ride:
 - a. 13 years or older on the 50km, 100km and 135km ride options
 - b. 15 years or older on the 220km ride option
8. Children under 13 are permitted on the 50km ride when on a tandem, Tag-Along or in a purpose built trailer or child seat attached to an adult's bicycle. Tow ropes or similar are not permitted.
9. All riders under the age of 18 ("Under Age Child") must be accompanied on the ride by a registered Rider over 18 years old ("Guardian") as nominated at the time of registration.
10. There is no minimum age requirement on the Lap the Track (Family Ride), but all riders must be competent riding in an on-road environment and able to comply with all other clauses with these entry terms.

Cancellations

11. Cancellations made 90+ days before the event (28 July 2025, 11:59 pm) are eligible for a 100% refund (less processing fee).
12. 60–90 days before the event (27 August 2025, 11:59 pm):
 - a. Medical exemptions with an Australian Doctor's Certificate are eligible for a 50% transfer to the following year (less processing fee).
 - b. Refer to the "Transfers to the Following Year" section for details.



13. **Exclusively for Bicycle Network Members:** Cancellations made 30+ days before the event (26 September 2025, 11:59pm) are eligible for a 100% refund (less processing fee).
 - a. This member benefit overrides any conflicting terms stated above and does not require medical documentation.
 - b. For the purposes of this policy, "Bicycle Network Members" refers to individuals whose memberships are valid and financially up-to-date at the time of the ticket purchase and the time of cancellation request.
14. Riders can only submit a cancellation request by emailing riderservices@bicyclenetwork.com.au
15. Except as otherwise stated in these Entry Terms and as required by law, Bicycle Network is under no obligation to refund monies or entry fees due to non-use, cancellation, failure to participate or dissatisfaction by the Rider.
16. Merchandise items and selected add-ons are non-refundable; see the section "Changes to Ride Extras, Add-Ons, and Merchandise" for details.
17. Where processing fees apply, they are \$20 for the Lap the Track (Family Ride) and \$40 for other ride options.

Changes to Ride Extras, Add-Ons, and Merchandise

1. Merchandise items are not refundable.
2. Bicycle Network Membership is not refundable.
3. Donations are not refundable.
4. Postage is not refundable.
5. The Rider may add, change and remove other add-ons or ride extras, under the complete discretion of Bicycle Network, up until 30 days (26 September 2025, 11:59pm) prior to the Event.
 - a. Any change is subject to a \$20.00 processing fee for each item.
 - b. Any change of ride extra or add-on is subject to availability.
 - c. Add-ons and ride extras are not transferable.
6. Bicycle Network reserves the right to limit the sale of any ride extra or add-on.

Upgrades and Downgrade

1. Any request to upgrade or downgrade your ride distance must be received at least 30 days (26 September 2025, 11:59pm) before the Event date.
2. Riders can only submit an upgrade/downgrade request by emailing riderservices@bicyclenetwork.com.au
3. A \$20 processing fee applies to each upgrade, downgrade, or other change request.
4. When changing to a ride option with a higher entry fee, the rider must pay the difference between the original price and the new entry fee at the current price, plus the processing fee.
5. When changing to a ride option with a lower entry fee, no refund will be provided for the difference in cost.
6. Upgrades and downgrades are subject to the availability of entries in the requested event at the time of the change.



Transfer of Name

1. The Rider may request to transfer their registration for the Ride to another Rider by contacting Bicycle Network. This must be done by emailing riderservices@bicyclenetwork.com.au.
2. Any transfer of Rider name request must be completed by 14 days out from the Event.
3. Transfers are not possible for entries that have been deferred from a previous year.
4. Any free inclusions associated with the original entry are not transferable or changeable.
5. Add-ons and ride extras are not transferable.
6. Upgrade and downgrade terms and cut-off times apply if applicable.
7. Transfer of name is at the absolute discretion of Bicycle Network.
8. \$20 processing fee applies to transfers for the Lap the Track (Family Ride), and a \$40 fee applies for all other rides.

Deferral to the Following Year

1. A Deferral to the following year more than 60 days (27 August 2025, 11:59pm) before the event is only possible for medical reasons supported by an Australian Doctors Certificate. It is eligible for a 50% transfer to the following year's event (less processing fee).
2. Any deferral is subject to the absolute discretion of Bicycle Network.
3. If granted, any deferral is valid only for a maximum of 12 months.
4. Deferrals are not transferable to another person
5. Deferrals may be offered to the rider in the form of a credit.
 - a. This credit will be provided to the applicable dollar value as paid (less fee).
 - b. If, for any reason, the event does not run in the following year or substantially changes, the credit is not refundable.
 - c. The credit is not redeemable for monetary value.
 - d. No refunds will be given for any difference in ticket value.
6. Riders can only submit a deferral request by emailing riderservices@bicyclenetwork.com.au
7. \$20 processing fee applies to deferrals for the Lap the Track (Family Ride), and a \$40 fee applies for all other rides.

Transfer to a Different Event

1. It is not possible to transfer to a different event.

Race Roster Enhanced Refund Protection (RRERP)

1. Riders who purchase Enhanced Refund Protection at the time of registration will be eligible for a refund, subject to the terms agreed to when purchasing the cover.
2. RRERP cannot be added retrospectively after registering. Enhanced Refund Protection is offered through a third-party, PROTECHT. All refund requests must be submitted via the PROTECHT portal.



3. The coverage offered by the RRERP is in addition to the terms outlined in previous sections of this document related to cancellations, transfers, and deferrals and is only available to those who purchase this option during registration.
4. The RRERP agreement is between the person who registered and Protecht. Bicycle Network has no responsibilities, rights or involvement with the transaction, fees, terms or outcomes of the program.

Cancellation of Event

1. Refunds will not be issued if the organiser or any other party cancels the event. Particularly if due to:
 - a. Actions by a person other than the event organiser, such as government restrictions banning the event from going ahead, or
 - b. Any event beyond human control, such as a natural disaster interrupting the event.

Ride Communications

18. Ride Communications will be made via email. The Rider is therefore required to provide a valid email address upon Entry.
19. The Rider consents to receiving and reading all information that is made available on the Bicycle Network website, in email newsletters, the Ride Guide and all other literature concerning the Ride.

Mode of Transport

20. E-Bikes and standard, human-powered bicycles are permitted on all ride options.
21. Unicycles, scooters, motorised bicycles (other than e-bikes), child seats, tagalongs and trailers are not permitted on the 100km, 135km, 220km ride options.
22. Animals are not permitted on the event.
23. Recumbents and non-standard human-powered bicycles are permitted on all ride options, however it recommended these bicycles start at the rear of the last wave.

Merchandise

24. All riders participating in the 100km or greater distance event (excluding any free tickets) who register and pay in full during the official pre-sale period will be eligible to receive an official jersey.
25. Free tickets are not eligible for a free jersey.
26. Merchandise items are not refundable



Acknowledgment and Waiver

27. The Rider acknowledges and agrees that participation in the ride is inherently dangerous and that they do so at their own risk.
28. In consideration of Bicycle Network permitting the Rider to enter and participate in the Ride, the Rider hereby releases and indemnifies Bicycle Network, the sponsors of the Ride and any of their respective representatives from and against all and any claims, suits, demands, liabilities, loss and damage (including indirect and consequential loss), costs, expenses and, interest, whether pursuant to common law or statute, that the Rider may suffer or incur arising from or connected with the Rider's participation in the Ride including as a result of the negligence, breach of duty, breach of care or other fault or responsibility of Bicycle Network, the sponsors of the Ride and any of their respective representatives.
29. If the Rider is a parent/guardian of a person under 18 years ("Under Age Child") who is participating in the Ride, that Rider consents to the Under Age Child participating in the Ride and agrees to take full and sole responsibility for the Under Age Child's safety and participation in the Ride. The Rider further agrees and undertakes to Bicycle Network for and on behalf of the Under Age Child that the release and indemnity contained in clause 32 applies with full force and effect to the Under Age Child and that the Rider and any spouse or defacto spouse or partner will take no steps of any sort on behalf of the Under Age Child that would result in the release and indemnity in clause 32 being rendered inoperative, of no effect or being declared or ordered by a court of law as not applying to the Under Age Child.

Compliance with Laws

30. During the Ride, the Rider must comply with all traffic and road laws, all directions issued by Police and all instructions given by Bicycle Network or any employees or officials representing Bicycle Network at the Ride. Failure to do so may result in the Rider being removed from the Ride and they will not receive a registration refund.
31. Riding over the Westgate Bridge: There is to be no stopping on the bridge at any time. It is illegal to ride on the bridge prior to it being officially opened by event marshals. Fines apply.
32. The lane closure on the Geelong freeway is to be used as a buffer lane and overtaking lane. Riders are encouraged to use the emergency lane where possible.
33. While riding a bicycle, the Rider must wear an Australian standard cycling helmet at all times during the Ride.
34. The Rider must not ride at night, or in hazardous weather conditions causing reduced visibility, unless the bicycle, or the Rider, displays:



- (a) A flashing or steady white light that is clearly visible for at least 200 metres from the front of the bicycle; and
- (b) A flashing or steady red light that is clearly visible for at least 200 metres from the rear of the bicycle; and
- (c) A red reflector that is clearly visible for at least 50 metres from the rear of the bicycle when light is projected onto it by a vehicle's headlight on low-beam.

Preparation, Training, Health and Safety

- 35. The Rider is responsible for ensuring that they have adequately and appropriately prepared both physically and mentally for the Ride. If the Rider has any health issues or doubts prior to the Ride, they should seek appropriate medical advice.
- 36. It is solely the Rider's responsibility to carry on themselves at all times, suitable food and/or medication which may be necessary to treat any particular medical condition that the Rider suffers from.
- 37. If, during the Ride, the Rider becomes ill or is injured, Bicycle Network will endeavour to arrange medical transport, usually in an ambulance. Any medical transport will be at the Rider's expense. (Bicycle Network recommends that Riders hold current ambulance service membership and /or health insurance to cover such costs; Bicycle Network membership includes bike crash insurance for bicycle accidents. Please visit bicyclenetwork.com.au for more details).
- 38. The Rider is responsible for ensuring that their bicycle is properly serviced, roadworthy and suitable for the event.

Common Sense

- 39. The Rider must ride in a safe and responsible manner during the Ride and use common sense at all times.
- 40. The Rider must exercise caution on all public roads and other thoroughfares and ride defensively and courteously.
- 41. The Rider must not smoke, vape, or use e-cigarettes in designated event sites.

Meal and dietary requirements

- 42. Bicycle Network offers six meal types for the Ride – Standard, Vegetarian, Vegan, Gluten Free Standard, Gluten Free Vegetarian and Gluten Free Vegan.
- 43. If these options do not meet a Rider's dietary requirements, the Rider must consider alternate ways in which to personally cater for their own meals.



44. Every effort is made by Bicycle Network and the appointed caterers to ensure that recipes and ingredients are controlled. Bicycle Network and their caterers cannot however, guarantee that any meal or food item is exactly as described - contamination by allergens can occur that is beyond Bicycle Network and or the caterer's reasonable control.
45. Meals provided for the Ride not intended to provide full nutrition for each Ride Option. We expect that riders will adequately cater to their nutritional requirements while undertaking their chosen ride distance.

Ride and Ride Option Variation

46. Bicycle Network reserves the right, in its absolute discretion, to cancel, postpone, reschedule or change the time and/or place of the Ride and any of the Ride Options for any reason and at any time prior to the commencement of the Ride, without prior notice.
47. Bicycle Network is not liable to the Ride Participant for any loss, damage, cost or expense, whether direct or indirect, incurred by the Ride Participant that may result from any action taken by Bicycle Network.
48. Bicycle Network reserves the right, in its absolute discretion, to refuse to allow the Ride Participant to participate in the Ride, or to remove the Ride Participant from the Ride for breach of these terms and conditions, or if it determines it appropriate to do so.

Private support vehicles

49. Private support vehicles are not permitted on the Ride. Riders found to be making use of private support vehicles may be expelled from the event.

Photography

50. The Rider acknowledges and agrees that they may be photographed or filmed during the Ride and consents to Bicycle Network using the Rider's picture and likeness contained in any photographs or film for publicising the Ride and for promoting any future ride, activity or event to be staged by Bicycle Network.
51. The parent/guardian acknowledges and agrees that their Under Age Child may be photographed or filmed during the Ride and consents to Bicycle Network using the Rider's picture and likeness contained in any photographs or film for publicising the Ride and for promoting any future ride, activity or event to be staged by Bicycle Network.

Privacy

52. Bicycle Network collects, uses, discloses and otherwise handles the Rider's personal information in accordance with the terms of its Privacy Policy Statement (see <https://www.bicyclenetwork.com.au/about-us/governance/#documents> – *Privacy Policy*). All information remains the property of Bicycle Network.
53. The Rider consents to their details being shared with our partners, service suppliers and event sponsors.



Other

54. The Ride will be held outdoors and may proceed notwithstanding poor weather conditions on the day of the Ride. Bicycle Network is not liable to the Rider for any loss, damage, cost or expense of any kind including, but not limited to, refund of entry fees, in the event of poor weather before or during the Ride including valet service.
55. Where included, riders must attach the timing device provided by Bicycle Network in the correct manner to their bicycle prior to commencing the Ride and keep it attached for the duration of the Ride if they are to receive an official event time.
56. Bicycle Network reserves the right, in its absolute discretion, to refuse to allow the Rider to participate in the Ride or to remove the Rider from the Ride for breach of these terms and conditions or if it otherwise determines it appropriate to do so.
57. Bicycle Network is not liable to the Rider for any loss, damage, cost or expense of any kind, including but not limited to, the refund of the entry fee, if the Rider is denied access to or removed from the Ride for any reason.
58. "Bicycle Network" means the Bicycle Network Incorporated ABN 41 026 835 903 and includes where appropriate Bicycle Network's employees, volunteers, agents, contractors, and officers.
59. By choosing to fundraise for Maddie Riewoldt's Vision, you have consented to being contacted by their team. You have consented to Bicycle Network providing your contact details to Maddie Riewoldt's Vision and its partners. Should you wish to unsubscribe, please update your email preferences on the first correspondence from Maddie's Vision.
60. By choosing to fundraise or donate to Ride 2 School via the Australian Sports Foundation (ASF), you have consented to being contacted by ASF. You have consented to Bicycle Network providing your contact details to ASF and its partners. Should you wish to unsubscribe, please update your email preferences on the first correspondence from ASF.

Exclusive promotional offers

61. Bicycle Network has the right to offer special promotional offers throughout the marketing campaigns as incentives to different segments of riders. These offers include value additions and discounts. These offers are not available to all riders and can be added or removed at the discretion of Bicycle Network.